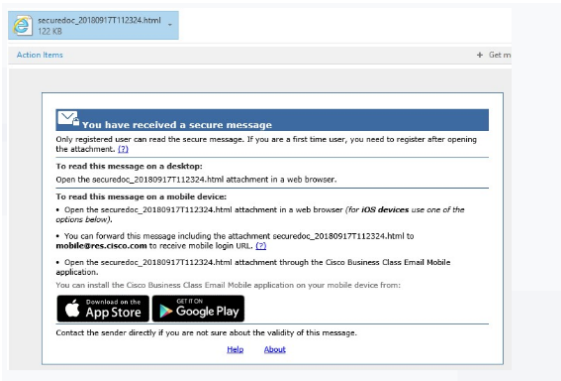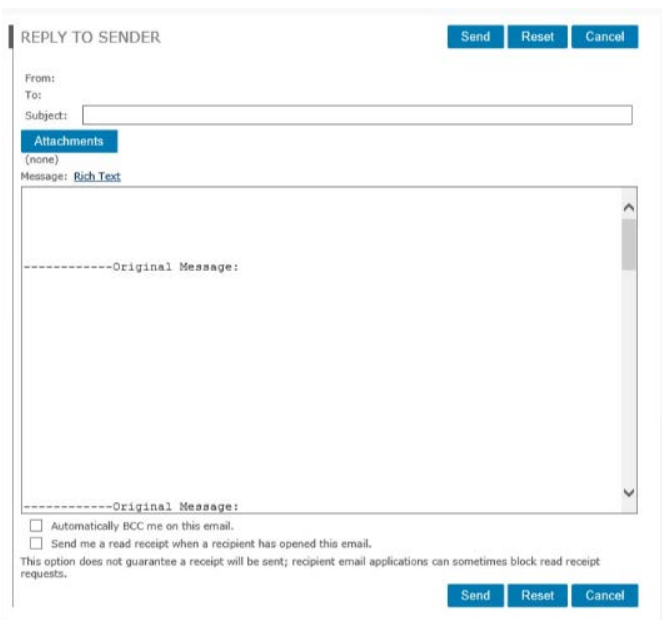**To Receive a Secure Message:** From your email inbox, click on the secure email sent by your bank representative to access the encrypted contents through CRES. You will be prompted to login in to CRES with your email address and password established when you first registered. From there you can reply to the sender, send attachments, or forward message to others. A secure message in your email inbox may look like the sample below.

To access the secure contents of the inbound email, login to CRES.

You can then read the received email and reply securely.

To Send a Secure Message: Either reply to a secure email message initiated by your bank representative, or initiate a new secure message from within Cisco CRES by accessing the link: **https://res.cisco.com/websafe/login.action**. These options will require successful login to Cisco CRES using your registered email address and password. Messages and any attached files or documents will be encrypted in your secure email to the bank. You can also save this linked webpage as a favorite or bookmark in your internet browser.

You're now ready to compose and send a secure email.