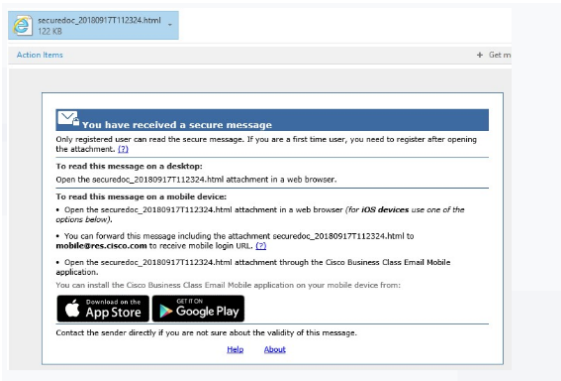


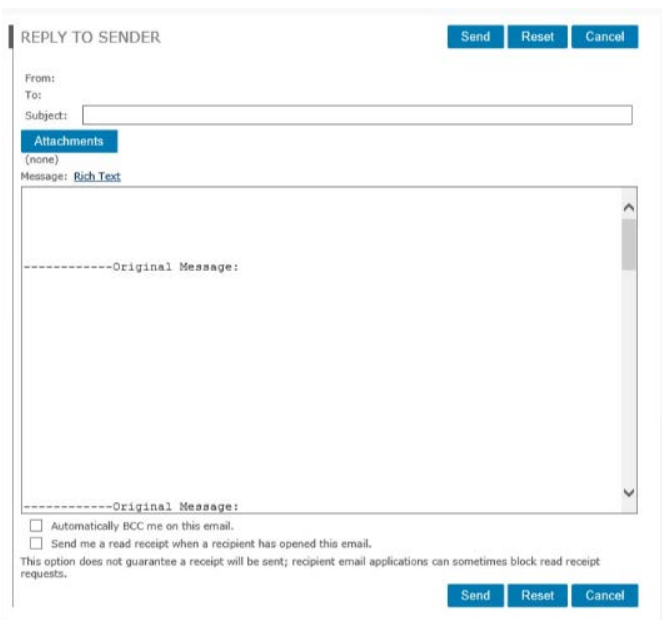
To Receive a Secure Message: From your email inbox, click on the secure email sent by your bank representative to access the encrypted contents through CRES. You will be prompted to login in to CRES with your email address and password established when you first registered. From there you can reply to the sender, send attachments, or forward message to others. A secure message in your email inbox may look like the sample below.



To access the secure contents of the inbound email, login to CRES.



You can then read the received email and reply securely.



To Send a Secure Message: Either reply to a secure email message initiated by your bank representative, or initiate a new secure message from within Cisco CRES by accessing the link: <https://res.cisco.com/websafe/login.action>. These options will require successful login to Cisco CRES using your registered email address and password. Messages and any attached files or documents will be encrypted in your secure email to the bank. You can also save this linked webpage as a favorite or bookmark in your internet browser.



The screenshot shows the Cisco CRES Account Login page. At the top left is the Cisco logo. The main heading is "ACCOUNT LOGIN". Below this is a form with an "Email Address" input field, a blue "Login" button, and an "OR" separator. Below the separator is a "Sign in with Google" button with the Google logo.



The screenshot shows the Cisco CRES Compose Message page. At the top left is the Cisco logo. The main heading is "COMPOSE MESSAGE" with a blue "Send" button to its right. On the left side, there is a sidebar with links: "Manage Messages", "Compose Message", "Address Book", and "Edit Profile". The main form area has fields for "To:", "CC:", "BCC:", and "Subject:". Below these is an "Attachments" section with a blue header and a "(None)" status. Underneath, it says "Message: Rich Text" and there is a large text area for composing the message. At the bottom, there are two checkboxes: "Automatically BCC me on this email." and "Send me a read receipt when a recipient has opened this email." Below these is a note: "This option does not guarantee a receipt will be sent; recipient email applications can sometimes block read receipt requests." and a blue "Send" button. At the very bottom, there is a small asterisk note: "* - At least one valid recipient must be entered."

You're now ready to compose and send a secure email.