

ONLINE BANKING Personal Set-up



pbofca.com



Introduction

Manage your accounts from nearly anywhere with Partners Bank Personal Online Banking.

Simply follow the steps outlined in this easy-to-follow guide to access online banking.

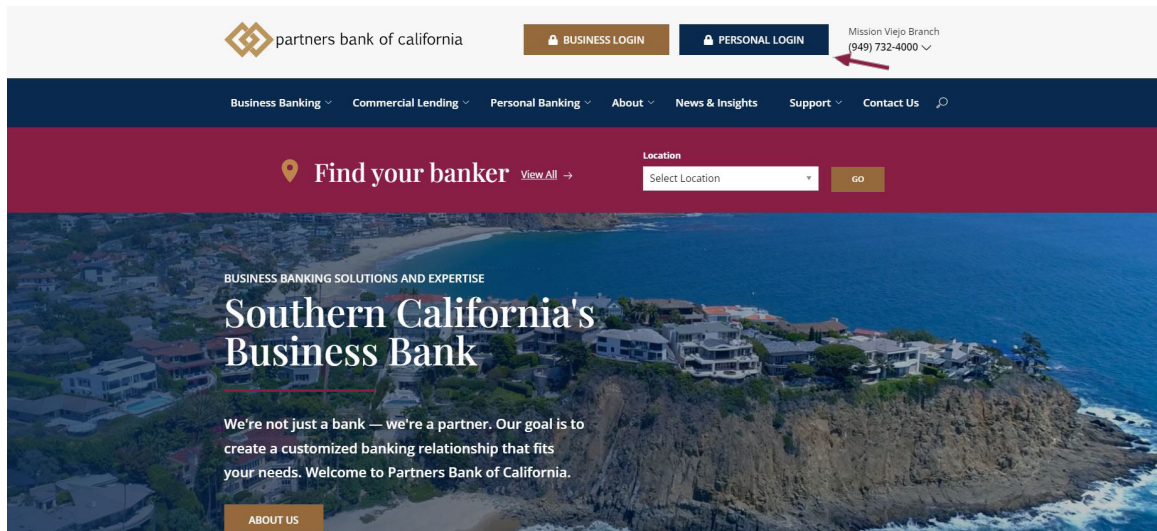
If you require assistance with accessing online banking, or have questions about your account, please contact our support team at onlinebanking@pbofca.com or call (949) 732-4050.

Step 1

Launch Website

Go to the Partners Bank of California website, www.pbofca.com.

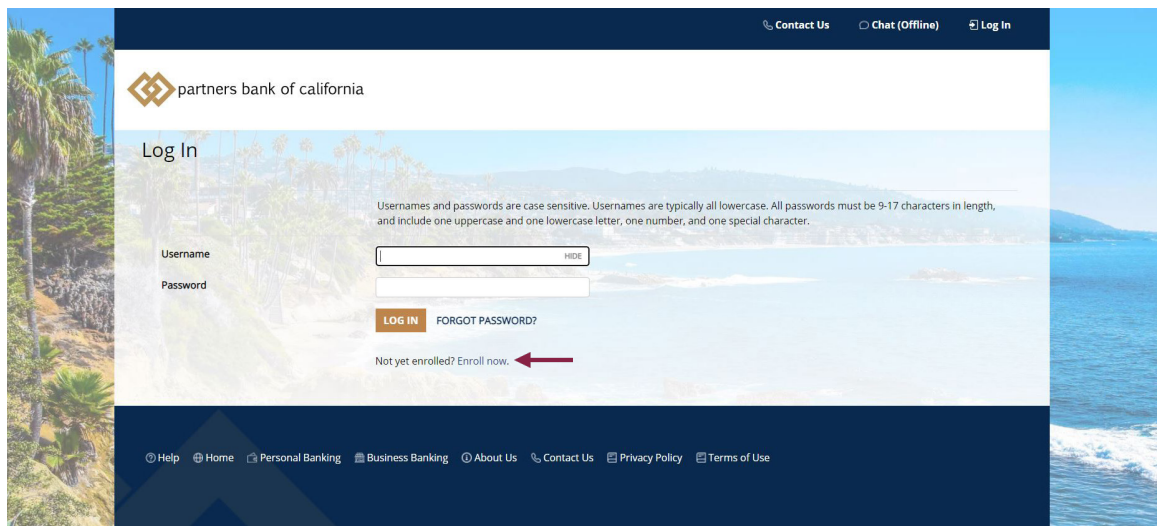
Click “Personal Login” near the top of the homepage.



Step 2

Enroll

Click “Enroll now.”



Fill in all the required fields that have an asterisk (*). Once complete, click “Begin Enrollment.”

The screenshot shows the 'Enroll' form on the Partners Bank of California website. The form includes the following fields:

- Type of account * (Dropdown menu with 'Checking' selected)
- Account number * (Text input with 'HIDE' link)
- Social Security number * (Text input with 'HIDE' link)
- PIN * (Text input with 'HIDE' link)
- Date of birth * (Text input with 'mm/dd/yyyy' placeholder and a calendar icon)
- Security question * (Text input)
- Security answer * (Text input with 'HIDE' link)
- Email address * (Text input)
- Confirm email address * (Text input)

Red arrows point to the following elements:

- The 'Type of account' dropdown menu with the text: "Select your type of account."
- The 'Social Security number' field with the text: "Enter your complete SSN."
- The 'PIN' field with the text: "Provide a pin number for your account."
- The 'Security question' field with the text: "Provide a security question."
- The 'Security answer' field with the text: "Provide an answer to the security question."
- The 'BEGIN ENROLLMENT' button with the text: "BEGIN ENROLLMENT"

A legend at the bottom indicates: * Indicates required field.

Step 3

Additional Verification

You must answer security questions to verify your account. From the drop-down menu, select answers for each question provided. Once complete, click “Enroll.”

The screenshot shows the 'Additional Verification' form on the Partners Bank of California website. The form includes the following questions and answer fields:

- First verification question: Which of the following addresses have you ever been associated with? (Dropdown menu)
- First answer * (Text input)
- Second verification question: Which of the following cities has a current or former association to you? (Dropdown menu)
- Second answer * (Text input)
- Third verification question: During which of the following years did you live in Newbury Park? (Dropdown menu)
- Third answer * (Text input)
- Fourth verification question: In which of the following counties have you ever lived or owned property? (Dropdown menu)
- Fourth answer * (Text input)

A legend at the bottom indicates: * Indicates required field.

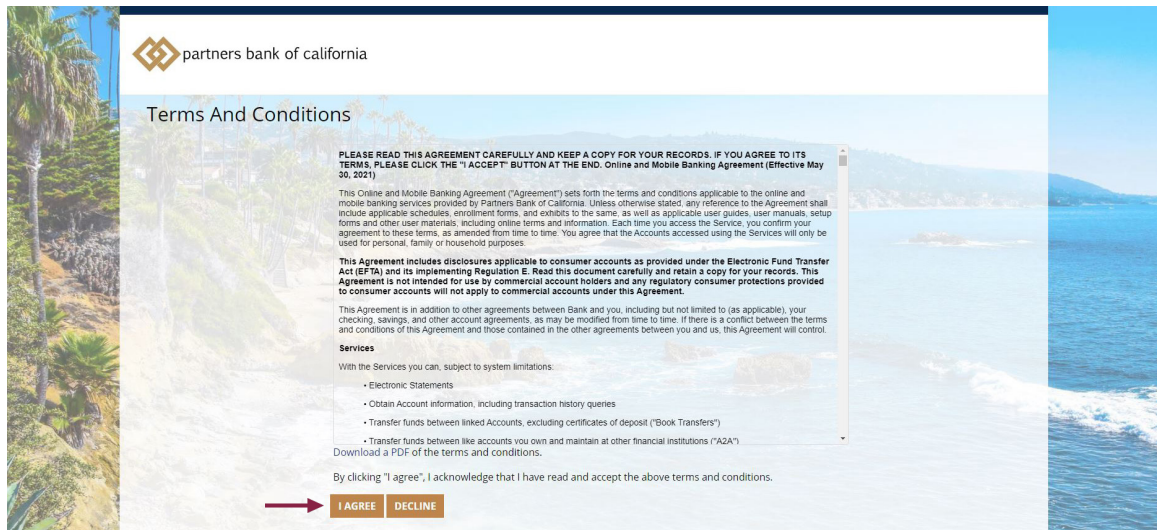
The 'ENROLL' button is highlighted with a red arrow.

Step 4

Terms & Conditions

Read through the Partners Bank of California Online and Mobile Banking Agreement.

By clicking “I agree”, you acknowledge that you have read and accept the terms and conditions for online banking.

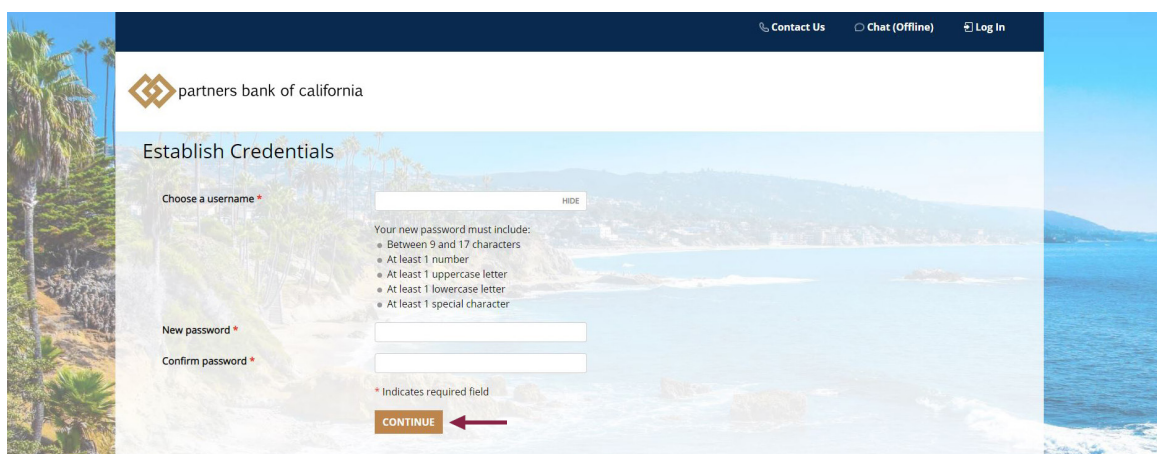


Step 5

Establish Credentials

Set up a username and password. Once complete, click “Continue.”

You are now set up to access online banking.





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